

CORPORATE SOCIAL RESPONSIBILITY POLICY

Article 1 - Purpose and Scope

In accordance with the Corporate Social Responsibility Committee Policy, the purpose of this policy is to determine and to manage legal demands and expectations of all social stakeholders including employees, customers, governmental authorities, non-governmental organizations.

Also to focus at domestic and international levels on such basic corporate social responsibility issues as environmental problems, social participation, human rights, manpower practices, fair business practices and product liability; performing activities for such issues and thus creating value-added for the reputation and value of this bank's brand.

Article 2 – General Policies

- a)** To value and expert basic and priority Corporate Social Responsibility subjects within the meaning of this bank's vision and mission, integrating such subjects with this bank's business strategy and priorities.
- b)** Giving priority to focus the activities Corporate Social Responsibility and budget on the activities of this bank's Culture Foundation in terms of basic business lines, social projects (rising the awareness of consumers, encouraging savings, etc.); giving priority to direct the resources to such activities.
- c)** Corporate Social Responsibility Policy does not cover individual donations or requests
- d)** To organize or to join charity activities provided by government or non-governmental organizations to survivors who are suffering from such national or international disasters
- e)** Monitoring and following decrees and instructions given by governmental authorities for Corporate Social Responsibility activities,
- f)** Supporting the regulations and policies developed by public authorities and institutions in this field subject to appointing a representative for development of the same,
- g)** Monitoring the developments and applications of Corporate Social Responsibility activities, projects at domestic and global levels,

- h)** Giving information about Corporate Social Responsibility to and efficiently communicating with all social stakeholders including employees, customers and investors,
- i)** Ensuring documentation of the Corporate Social Responsibility activities, a project realized, and managing the communication processes for books, catalogues, organizations, Media events, advertising practices, etc. needed in this field.